

# BOB BAXTER

## Software Developer

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### PERSONAL PROFILE

Quite simply, I'm a jack-of-all-trades. My diverse background has helped me learn that I'm happiest when I'm able to use both my logical and creative sides as one. Being a developer bridges that gap for me.

### PROJECTS

#### SWGOH Counters

A companion app for the mobile game Star Wars: Galaxy of Heroes, SWGOH Squad Builder, built with **React.js** and using Google Sheets as a database. This application is used as a reference guide for players to look up which teams are best to use against teams they are battling. This app has over 45,000 unique users and 450,000 page views per month.

- 🔄 [github.com/bobbybaxter/swgoh-counters](https://github.com/bobbybaxter/swgoh-counters)
- 🌐 [bobbybaxter.github.io/swgoh-counters](https://bobbybaxter.github.io/swgoh-counters)

#### SWGOH Squad Builder

A squad planning and management app built with **React.js** and utilizing **Firebase** for database CRUD implementation. The idea of this app came to me after hearing from YouTubers that they stopped creating graphics for their videos due to the fast news cycle. I wanted to create a quick and consistent solution for users that aren't so fast or savvy with conventional photo editors.

- 🔄 [swgoh-squad-builder.firebaseio.com](https://swgoh-squad-builder.firebaseio.com)
- 🌐 [github.com/bobbybaxter/swgoh-squad-builder](https://github.com/bobbybaxter/swgoh-squad-builder)

### EDUCATION

#### Nashville Software School

Full Stack Software Developer

#### Middle Tennessee State University

B.S. Spanish; Minors in Business Administration, Nutrition and Food Science

#### United States Army

Paralegal Specialist Course  
Advanced Leadership Course  
Postal Operations Course  
Warrior Leadership Course

#### Hispana

Spanish Language and Culture

#### Tennessee Foreign Language Institute

Certificate to Teach English as a Second Language

### EXPERIENCE

#### Software Developer

*Nashville Software School | Feb 2019 - present*

Intensive one-year software development bootcamp focusing on learning full stack development fundamentals and problem solving skills through real-world methodologies

- Built browser-based single page applications using HTML, CSS, JavaScript, jQuery, and React
- Developed server-side solutions using C# and .NET Core in Visual Studio
- Designed responsive applications using Bootstrap and Reactstrap
- Accessed and exposed data using RESTful APIs
- Database management using SQL Server and Firebase
- Hands on application of OOP fundamentals through group and individual projects reflecting real world business problems
- JavaScript fundamentals leveraging DRY, modular, readable code, and reusable components
- Task automation and module bundling with Webpack, linting with ESLint
- Source code version control with Git/Github
- Project management/tracking with Github Projects

#### Rating Veterans Service Representative

*Department of Veterans Affairs | Oct 2011 - present*

- Make decisions regarding Veteran disability claim determination, to include determining if a claimed disease or disability was incurred in or aggravated by military service; the severity of such disability (service-connection percentage); and the entitlement to any ancillary benefits
- Assure proper application of the VA's disability Rating Schedule and other applicable instructions, and accountability for proper analysis, appropriate development, and accurate final rating determination
- Provides consultative advice and assistance to Veterans Service Representatives to help develop their skills in gathering evidence for rating decisions
- Act as an advocate for Veterans and their beneficiaries in their dealings with VA and any other organizations that affect their claims

#### Veterans Service Representative

- Made determinations as to the eligibility for the type of benefit sought, to include questions relating to adequacy of military service, medical evidence, and the evaluation of evidence of income, employability, dependence, and relationship
- Requested examinations and medical opinions to evaluate disabilities resulting from disease or injury caused by military service
- Reviewed claims cases to assure all issues had been addressed, and applied and interpreted VA laws, including Veterans' case law, existing statutes and procedures, precedent rulings, and state law
- Assisted Veterans and their dependents in the preparation, presentation, and prosecution of all lawful claims for benefits to which they were entitled and in filing appeals for denied claims

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## EXPERIENCE CONTINUED

### Claims Assistant

Served as the primary contact for Veterans and their representative or advocate for compensation and pension claims.

- Maintained claims folders, ensuring that all pertinent records and documents were preserved in accordance with VA regulations
- Analyzed claims and determined if disposition of claim and control action had been appropriately identified
- Developed straight forward evidence and assisted higher-level team members in gathering more complex evidence
- Communicated with claimants and their representatives regarding claims filed, documentation, and benefit programs
- Processed informal claims, providing the claimant with the necessary application(s) and stipulating the appropriate time limit(s)

### Legal Administrative Specialist

Provided Veterans, their dependents, and survivors with information, advice, and assistance regarding the availability and procurement of VA benefits.

- Assessed issues and complaints; resolving them in a professional manner or referring them to the appropriate source
- Counseled veterans, their dependents, and beneficiaries regarding the full array of benefits available through the VA
- Facilitated timely processing of claims and provides assistance in obtaining and completing the necessary documents and forms in accordance with the type of claim being submitted
- Analyzed claims (including legal or medical material), explained the decisions and reasons for the decisions made by the VA and communicated, verbally and in writing, this information to the claimant

### Senior Paralegal NCO

*United States Army Reserve | Sep 2004 - Apr 2014*

Served in the U.S. Army Reserve for 10 years, working as a Human Resources Sergeant for roughly 8 years and a Senior Paralegal NCO for roughly 2 years.

- Acted as First Sergeant for the unit
- Designed and delivered training programs to soldiers using modern teaching practices and techniques
- Provided guidance and leadership to all soldiers in unit
- Supervised the administration of all military justice matter, including courts-martial
- Maintained a Secret Security Clearance

### Postal Sergeant/Supply Sergeant

*United States Army | Jun 2007 - Aug 2008*

- Served as a Postal Sergeant in an Army Post Office (APO) unit deployed in support of Operation Iraqi Freedom (OIF) 07-09 servicing over 120 units and more than 20,000 Soldiers, DoD civilians, and contractors
- Assisted the Technical Inspector with inspecting over 120 unit mail rooms
- Trained over 200 unit mail clerks in proper mail room procedures
- Ensured all computers and information systems with a value over \$15,000 were accounted for and running properly at all times
- Ordered and maintained supplies and materials for the Camp Taji APO and the Postal unit that exceed a value of \$500,000
- Managed and inspected soldiers and civilians to ensure the lawful handling of mail and efficient workflow
- Additional Duties: Unit Information Management Officer, Technical Inspector, Supply NCO